

# Tidewater Military Health System

## Enhanced Multi-Service Market

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Chief Operating Officer  
Tidewater Military Health System (TMHS)



- Enhanced Multi-Service Markets (eMSMs)
- Tidewater Military Health System eMSM



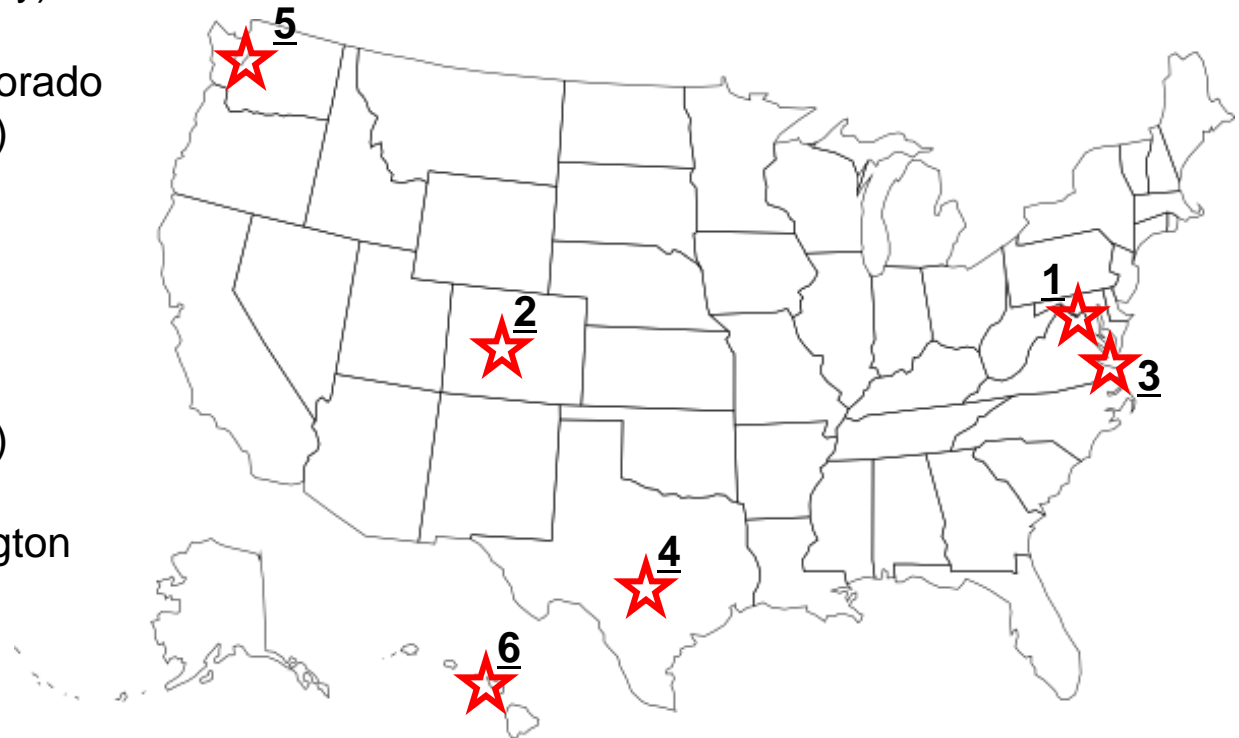
- **eMSMs Will:**
  - Create an integrated healthcare delivery system
  - Achieve consolidated 5-year Business Performance Plan
  - Promote healthy/resilient individuals, families, and communities
  - Provide seamless continuum of services to ensure patients receive access to care
- **Senior Market Managers Will:**
  - Manage and allocate the budget for the market
  - Direct adoption of common clinical/business practices for market
  - Optimize readiness to deploy medically ready/ready medical forces
  - Direct movement of workload/workforce
  - Take other actions as authorized by ASD(HA)



# Where are the eMSMs?

## eMSM Markets and Service/Department Leads

1. National Capital Region  
(Defense Health Agency)
2. Colorado Springs, Colorado  
(rotate Air Force/Army)
3. Tidewater, Virginia  
(Navy)
4. San Antonio, Texas  
(rotate Air Force/Army)
5. Puget Sound, Washington  
(Army)
6. Oahu, Hawaii  
(Army)



6 eMSMs account for 28% of MTF Prime Enrollees & 18% of Eligible Beneficiaries (Source M2 DEERS Detail FY16)



**Navy (NMCP) CO: CAPT Chris Culp**

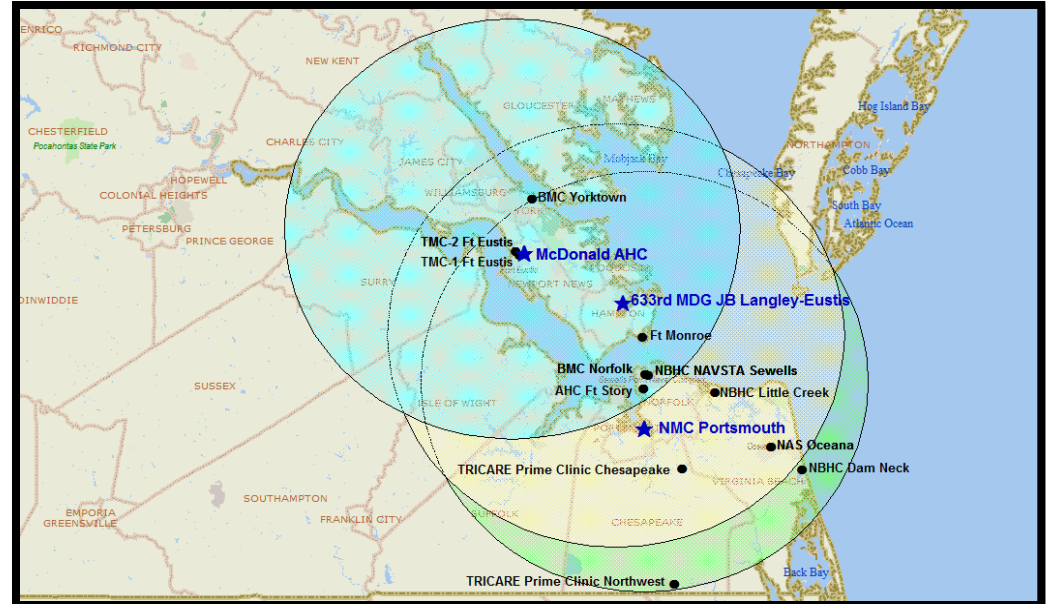
- Naval Medical Center Portsmouth
- BHC, JEB Little Creek (Boone Clinic)
- BHC, Dam Neck Annex
- BHC, Norfolk Naval Station (Sewell's Point)
- BHC, Norfolk Naval Shipyard
- BHC, Northwest Annex
- BHC, Naval Air Station Oceana
- BHC, Naval Weapons Station Yorktown
- TRICARE Prime Clinic Virginia Beach
- TRICARE Prime Clinic Chesapeake
- TRICARE Prime Clinic Suffolk (FY18)

**Army (MCAHC) CO: LTC Vincent Myers**

- McDonald Army Health Center, Fort Eustis
- Troop Medical Clinic 1 (TMC1)
- Troop Medical Clinic 2 (TMC2)
- Fort Story Health Clinic
- Community-Based Medical Home (CBMH)
- Williamsburg (FY18)

**Air Force (633 MDG) CO: Col Mark Nassir**

- USAF Hospital Langley, Langley AFB

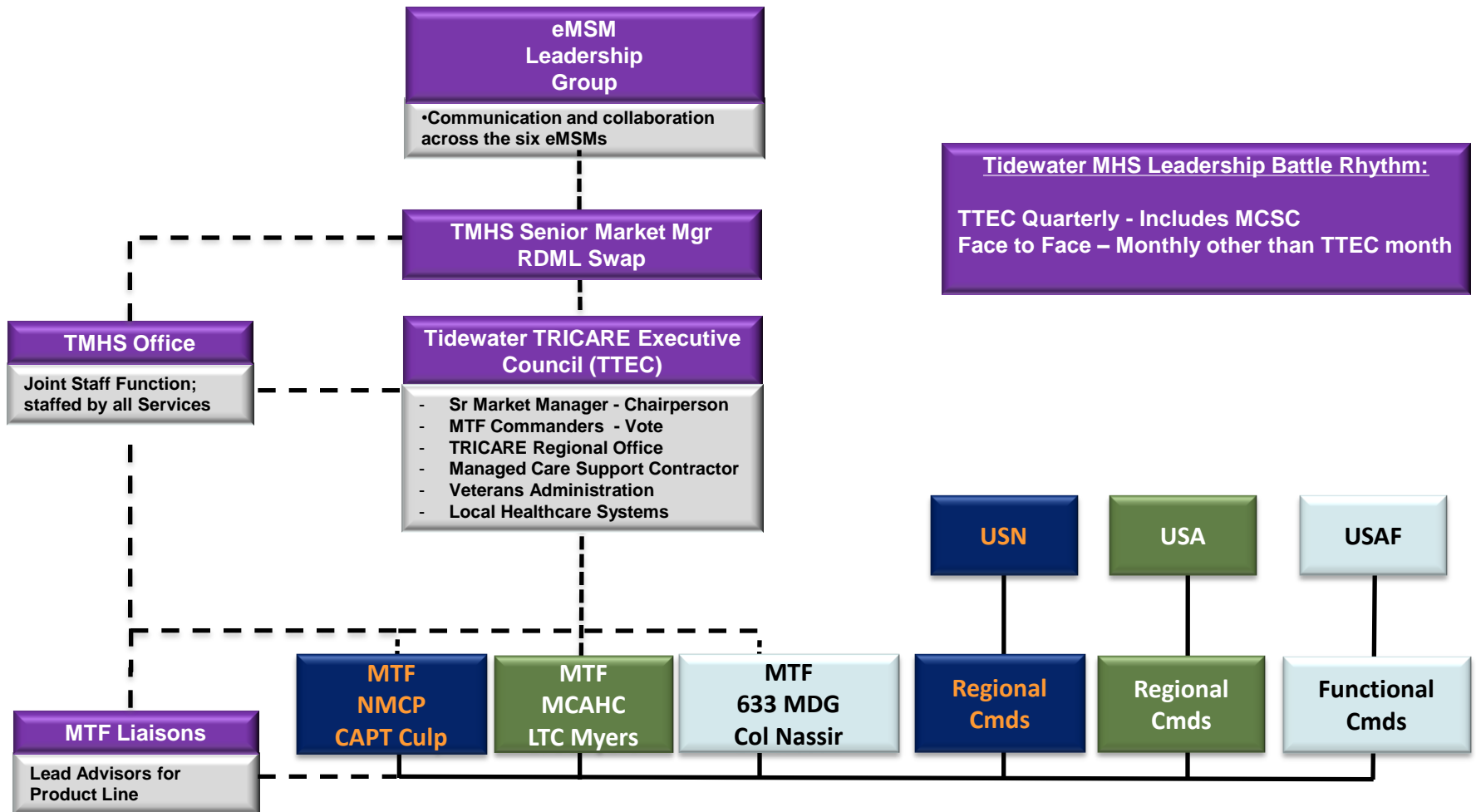


**MTFs/Beneficiaries within TMHS:** Navy, Air Force, Army

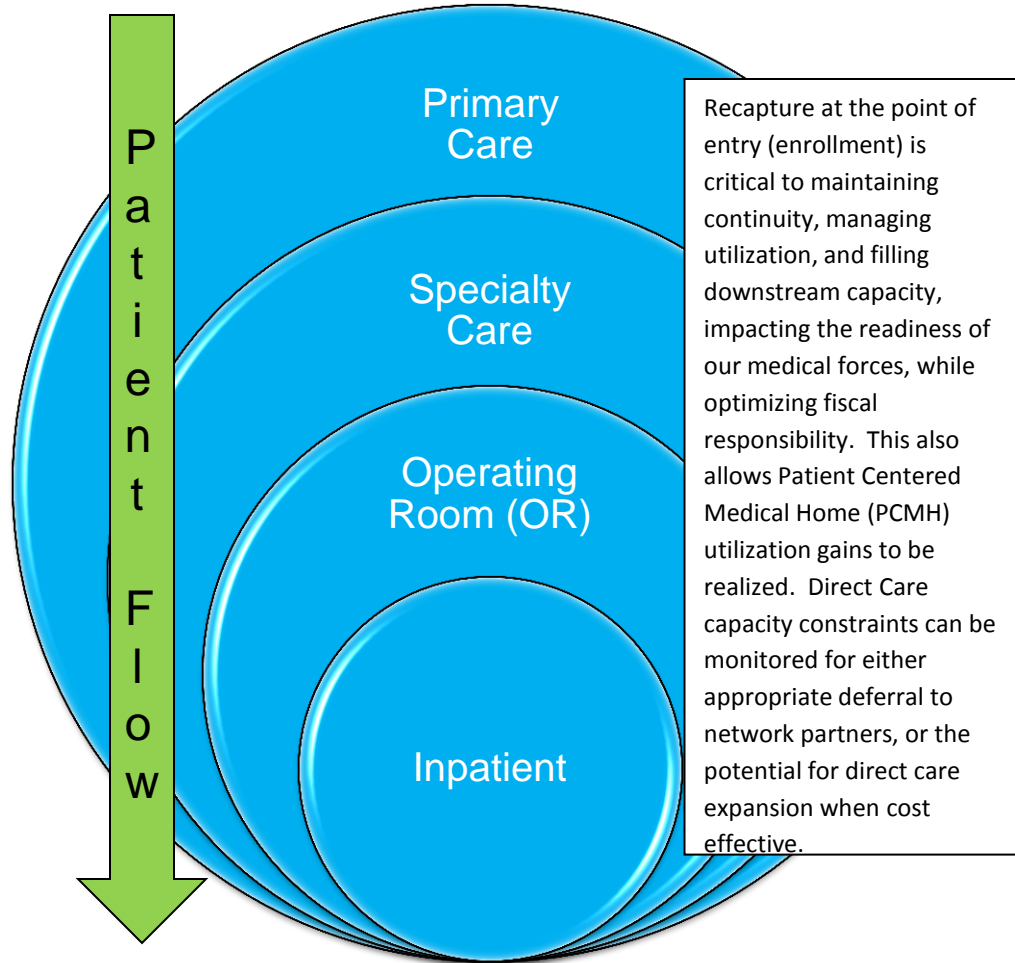
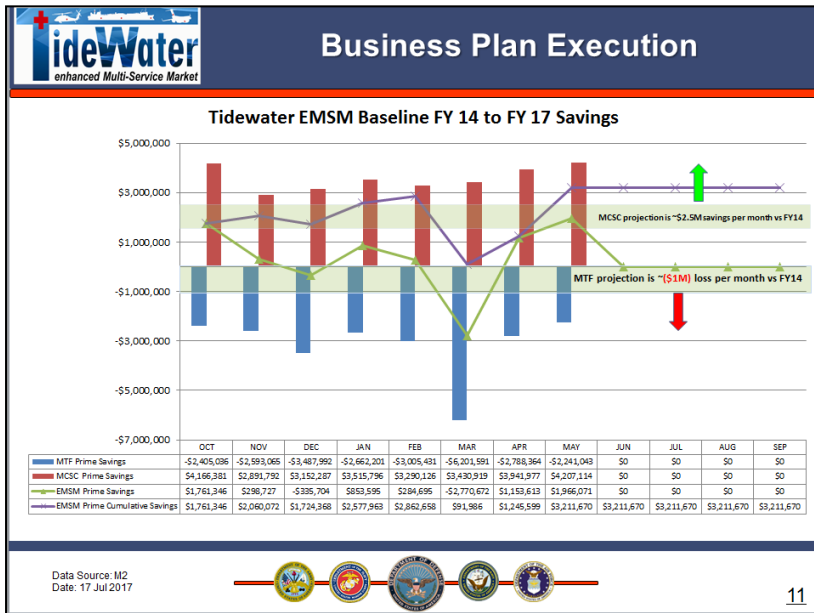
<b>Eligible Beneficiaries:</b>	393,502
<b>Enrolled:</b>	243,939
TMHS MTFs:	176,582
TMHS MCSC:	23,363
Tidewater Op Forces:	43,994



# Tidewater MHS eMSM Governance



- FY15 = Enrollment First
- FY16+ = Care Optimization
- RVU increases alone will not recapture care – we must build base to fill downstream capacity



- Referral Management
  - Piloting Single Consult Review Process
- Neonatal Intensive Care Unit
  - NMCP Level 3 + Langley Level 2 = \$12.1M (Apr '14 – Jul '17)
- Enrollment
  - Achieved Biz Plan Target
  - Expanding Primary Care Footprint
- Physical Therapy
  - Adding 6 PTs & 6 PTAs: Estimated ROI \$2.3M/yr
- Integrated Health System Model
  - Consolidating Inpatient & Operating Rooms





# Questions?

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