

TRICARE RETAIL PHARMACY REFUND QUESTIONNAIRE

Instructions

Please complete the TRICARE Retail Pharmacy Refund Manufacturer Questionnaire and email to UFVARR_Requests@mail.mil.

- Complete a separate questionnaire for each labeler code.
- All fields are required.
- The Primary Contact cannot be a third-party consultant.

IMPORTANT: Updated questionnaires will replace previously-submitted questionnaires. Only Labeler Contacts on the current questionnaire for a labeler will be allowed to retrieve or discuss refund data for that labeler.

Labeler Identification

Labeler Code (as assigned by FDA):

Labeler Name / Parent Company/ Associations:

Tax Identification Number (TIN):

Official Mailing Address:

Labeler Contact Information

Contacts are responsible for sending and receiving data and processing invoice utilization data. These are the only individuals with whom DHA and Change Healthcare can discuss refunds for this labeler.

| Contact | Name | Consultant | Telephone Number | Email Address |
|-----------|------|------------|------------------|---------------|
| Primary | | No | | |
| Alternate | | | | |
| Finance | | | | |

TRICARE RETAIL PHARMACY REFUND QUESTIONNAIRE

Utilization File Options

Pharmacy Identification

This determines how dispensing pharmacies will be identified on your file. Please check one option:

NCPDP Number

NPI

Retrieval Methods:

(Please check one or both)

Manufacturers can obtain access to the Change Healthcare SFTP server to retrieve utilization files. Change Healthcare will provide login information for the SFTP server. *Please note that upon POC change, you are responsible for requesting a new password from Change Healthcare by emailing them at DOD_Drug_Mfr_Refunds@changehealthcare.com to ensure your data does not remain accessible to previous POCs.

| Source | File Format | Contact Information |
|-------------------------------|------------------------|--|
| Change Healthcare SFTP Server | NCPDP Rebate Std, V5.0 | DOD_Drug_Mfr_Refunds@changehealthcare.com |

A TRICARE Retail Refund Website (TRRWS) account will be set up for retrieval of utilization condensed data. Login information will be provided by UFVARR_Requests@mail.mil

Additional Information

Additional information is available at: <http://www.tricare.mil/tma/pharmacy/pharmmg/default.aspx>