

# Patient Safety Program

# LEARNING UPDATE

A Summary of Patient Safety Learning Activities



## About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

**PATIENT SAFETY On-Demand eLearning Courses**  
*Instructor-led or self-paced online learning sessions focused on a specific product*

### **On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course**

This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

### **On-Demand eLearning: Root Cause Analysis\***

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

### **PATIENT SAFETY LEARNING CIRCLES**

*In-person or web-based forums focused on a specific topic*

### **TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)**

Please check our [Calendar of Events](#) for updates on this webinar.

### **The Joint Commission**

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

### **Leading a Culture of Safety: A Blueprint for Healthcare Leadership – National Patient Safety Foundation (NPSF)\*\* and Institute for Healthcare Improvement (IHI)\***

Sep. 6, 2017 from 3-4 p.m. EDT

This webcast will highlight how The American College of Healthcare Executives (ACHE) and the IHI/NPSF Lucian Leape Institute are partnering to develop best

practices in how senior leaders build and sustain a culture of safety.

**PATIENT SAFETY  
LEARNING  
OPPORTUNITY**

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IHI/NPSF is authorized to award one (1) hour of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives.

### Speakers:

- Deborah Bowen, FACHE, CAE, president and CEO, American College of Healthcare Executives
- Gary S. Kaplan, MD, FACP, FACMPE, FACPE, chair, NPSF Lucian Leape Institute; chairman and CEO, Virginia Mason Health System
- Charles (Chuck) D. Stokes, RN, BSN, FACHE, president and CEO, EVP and chief operating officer, Memorial Hermann Health System

[Learn more](#)

### Replacing Old Practices with New Paradigms: Adopting Safe Practices for IV Push Medications – Institute for Safe Medication Practices (ISMP)

Sep. 12, 2017 from 1:30-3 p.m. EDT

This webinar will describe the latest changes in procedural and practice expectations and will educate participants about ISMP guidelines for adult IV push medications, which were developed as a result of a national summit. Expert speakers will discuss strategies for identifying and managing the risks associated with IV push injection, including those associated with unsafe unit-based preparation, unsafe injection practices, and limited training and guidance.



### Speakers:

- Michelle Mandrack, MSN, RN, director of consulting services, ISMP
- Susan Paparella, MSN, RN, vice president, ISMP

[Learn more](#)

### Tuning Up Health System Boards for Patient Safety – Institute for Healthcare Improvement (IHI)

Sep. 15, 2017 from 2-3 p.m. EDT

What do we need and expect from trustees of health systems when it comes to their oversight of quality and safety? It's a question that's getting increased attention because board members aren't typically sought out or sufficiently trained for this type of expertise. We're going to discuss some of the latest thinking on more effectively engaging boards in quality and safety.



### Speakers:

- Tejal K. Gandhi, MD, MPH, CPPS, chief clinical and safety officer, IHI
- James B. Conway, MS, current board chair of Quality of Care Committee, Lahey Health System and Trustee, Winchester Hospital; former senior vice president, IHI; former COO and EVP, Dana-Farber Cancer Institute
- Stephen E. Muething, MD, co-director, James M. Anderson Center; professor of pediatrics and Michael and Suzette Fisher Family chair for safety, Cincinnati Children's Hospital Medical Center

[Learn more](#)

### Using the Agency for Healthcare Research and Quality's Indicators for Quality Monitoring: Part 1 – ECRI Institute

Sep. 28, 2017, 1-2 p.m. EDT

### Speakers:

- Margaret Class, RN, Clinical Quality Support, Healthcare Operations, Defense Health Agency
- Carol Stocks, Ph.D., RN, Agency for Healthcare Research and Quality, Rockville, Md.
- Zahid Butt, MD, FACP, CEO, Medisolv, Columbia, Md.



For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

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## How to Beat Burnout and Create Joy in Work – Institute for Healthcare Improvement (IHI)

Aug. Sep. 28, 2017 from 2-3 p.m. EDT

### Speakers:

- Derek Feeley, president and CEO, IHI
- Jessica Perlo, MPH, director, IHI
- Barbara M. Balik, EdD, MS, RN, principal, Common Fire Healthcare Consulting; senior faculty, IHI
- Julie Mann, CNM, MSN, assistant director of midwifery, project manager of Quality Improvement on Labor and Delivery, Mount Auburn Hospital

[Learn more](#)

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*\*Denotes that activity is eligible for Continuing Education credit. All CE credits are managed by the Postgraduate Institute for Medicine.*

*\*\*Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives complimentary access to webinars as a benefit of program membership. Check with your facility POC to obtain the member coupon code.*

**Don't wait to register for other DoD PSP activities!**

*Click here to view the 2017 DoD PSP Calendar:*

[www.health.mil/PSPcalendar](http://www.health.mil/PSPcalendar)

**Do you have a learning activity or networking opportunity that should be included?**

*E-mail us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).*

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